

# Chafford Hundred Medical Centre

Patient Participation Group (PPG)

Thursday 30 November 2023

Present: Roger Passfield (Chair) Terry Brown, Stacey Franks and Dori Tillett (Practice Manager)

Future of meetings should be bi-monthly in future

We discussed the patient group constitution which has not really changed from prior to the pandemic. But all agreed still relevant.

Dori has been claiming back and trying to access notice boards in the community, but in the vicinity of the surgery. These can be used for the patient group and the community forum. One board needs repairing. We also discussed capturing the whole catchment that includes Grays and Purfleet as well as Chafford hundred.

We discussed that if we can attract more members in the forum it may be beneficial to invite different practice and attached practice staff to meetings to discuss and promote their role within the practice and how they can help patients.

A meet and greet was suggested to be held in reception to discuss the patient group and encourage more patients to attend.

Next meeting Thursday 25<sup>th</sup> January 2024